

Key Statistics

Allerdale (member)

01/04/2021 31/03/2022



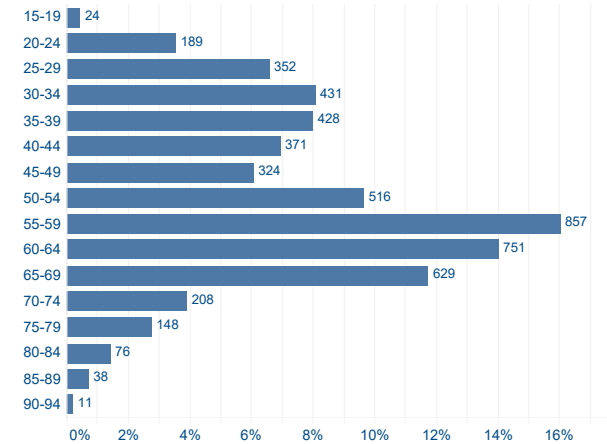
Summary

Clients	5,609
Quick client contacts	1,721
Issues	17,846
Activities	16,004
Cases	7,464
Outcomes	
Income gain	£894,416
Re-imbursements, services, loans	£4,527
Debts written off	£436,871
Repayments rescheduled	£71,643
Other	£36,209

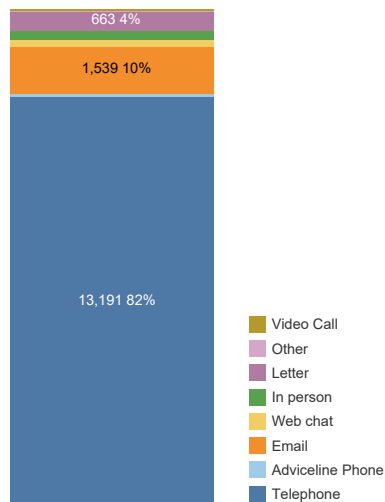
Issues

	Issues	Clients
Benefits & tax credits	3,742	1,287
Benefits Universal Credit	1,605	663
Consumer goods & services	402	154
Debt	1,868	699
Education	42	22
Employment	567	186
Financial services & capability	2,649	1,683
GVA & Hate Crime	25	16
Health & community care	228	102
Housing	1,061	444
Immigration & asylum	111	39
Legal	460	163
Other	2,067	1,113
Relationships & family	640	292
Tax	60	32
Travel & transport	241	177
Utilities & communications	2,078	960
Grand Total	17,846	

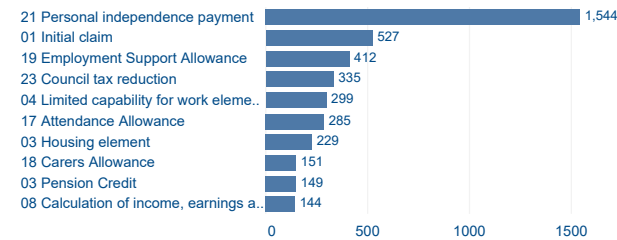
Age



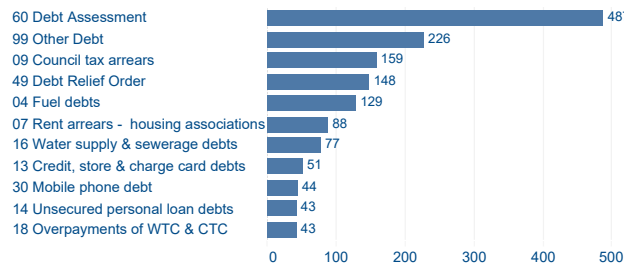
Channel



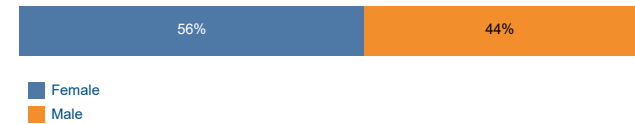
Top benefit issues



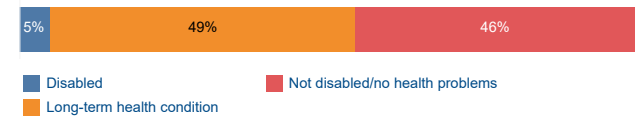
Top debt issues



Gender



Disability / Long-term health



Ethnicity

